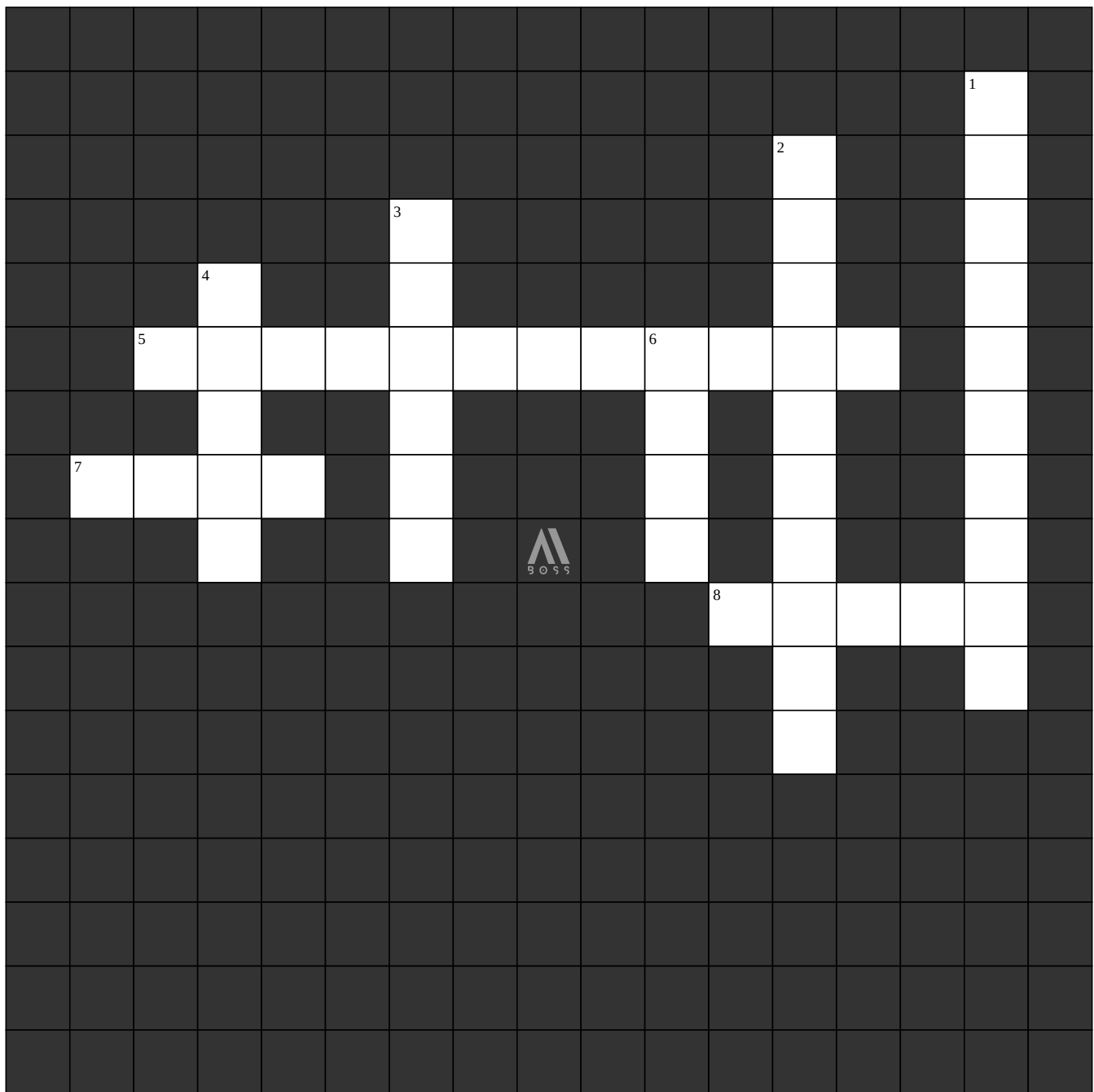




ACROSS

5. A product manager and AI exchange ideas, critique alternatives and improve a launch plan together. Which mode describes this thinking partnership? (12)
7. A service manager wants shorter customer waiting times. Before choosing an AI tool, what should the manager define as the result to achieve? (4)
8. An assistant cannot access the warehouse system. What boundary must the planner recognise before asking it for live stock levels? (5)

DOWN

1. An analyst checks whether an AI service can read the supplied spreadsheet before assigning analysis. What ability is the analyst checking? (10)
2. A finance team gives AI fixed instructions to sort invoice descriptions into agreed categories. Which mode fits this specific task? (10)
3. Within agreed permissions, an assistant chooses the next steps and tools for an ongoing supplier-research goal. Which interaction mode is this? (6)
4. AI drafts a response to a serious customer complaint. A trained person reviews the evidence and makes the final decision. Who retains that decision? (5)
6. A recruitment team keeps hiring decisions with people but asks AI to draft interview invitations. What specific piece of work has it handed over? (4)